

# Privacy Policy, Terms & Conditions

## Our Commitment to Our Donors

We will not sell, share or trade our donors' names or personal information with any other entity, nor send mailings to our donors on behalf of other organizations. This policy applies to all information received by Together We Cope Worldwide, both online and offline, on any Platform ("Platform", includes the Together We Cope website), as well as any electronic, written, or oral communications.

## Privacy Policy

This Privacy Policy addresses the practices of Together We Cope ("TWC") regarding information collected from users of TWC's website located at <http://www.TogetherWeCope.org/> and users of TWC's intranet (collectively, the "Sites"), and only addresses information collected directly through or from the Sites. This Privacy Policy does not address or govern any information gathering, use, or dissemination practices related to information collected from the user (sometimes referred to as "you" or "your") other than directly through or from the Sites, such as from telephone, facsimile, postal mail, personal delivery, or other or additional offline means or media. TWC can be contacted by email at [prevention@TogetherWeCope.org](mailto:prevention@TogetherWeCope.org).

**1. Collection of Personal Information from Users.** Except as specifically set forth herein, TWC may collect or track: (a) the email addresses of users that communicate with TWC via email; (c) information knowingly provided by the user in online forms, registration or membership forms, surveys, email, and other online avenues (including, without limitation, demographic and personal profile data); (c) aggregate and user-specific information regarding which pages a user accesses; (d) the home server domain names, date and time of your visit, type of computer, the originating IP address, files downloaded, search engine used, operating system, and type of Web browser of users of the Sites; and (e) for users who opt-in to the Geolocation service (described in greater detail in Section 6 below), the location of users of the Sites. TWC may place Internet "cookies" on your hard drive. Internet cookies are small amounts of data that contain a unique identifier that many websites frequently send to your web browser to be stored on your computer's hard drive in order to save data about you, such as your name, password, user-name, screen preferences, and the pages of a website you have viewed. When you revisit the Sites, TWC may recognize you by your Internet cookies and customize your experience accordingly. You may decline Internet cookies by using the appropriate feature of your Web browser software, if available. TWC may use Google Analytics or a similar service to gather, store, and track certain information related to your visit to and activity on the Sites. When a user performs a search within the Sites, TWC may record information identifying the user or linking the user to the search performed and recording information related to the search request. The collection, use, and disclosure of information contemplated in this Privacy Policy may involve a transfer of the information to jurisdictions located outside your country of residence that may not have equivalent laws and rules regarding personally identifiable information.

**2. Use of Personal Information Collected.** Personal information collected by TWC may be used by TWC for many reasons, for example, for recordkeeping, editorial and feedback purposes, marketing and promotional purposes, statistical analysis of users' behavior, product development, content improvement, or to customize the content and layout of the Sites. Aggregate data on users' home servers may be used for internal purposes, and individually identifying information, such as names, postal and email addresses, phone numbers, and other personal information which users voluntarily provide to TWC may be added to TWC's databases and used for future calls and mailings regarding updates to the Sites, new products or services, and upcoming events. TWC also may use user data to contact users of the Sites regarding registration and account status and changes to the Website Terms and Conditions, Intranet Terms and Conditions, Privacy Policy or any other policies or agreements relevant to users of the Sites.

**3. Disclosure of Personal Information to Third Parties.** Except as provided herein, individually identifying personal information provided through the Sites will not be sold or otherwise disclosed to third parties not affiliated with TWC. Identifiable and non-identifiable user information and data may be disclosed or distributed to another party with which TWC enters or reasonably may enter into a corporate transaction, such as, for example, a merger, consolidation, acquisition, or asset purchase, or to a third party pursuant to a subpoena, court order, or other form of legal process, in response to a request by or on behalf of any local, state, federal, or other government agency, department, or body, whether or not pursuant to a subpoena, court order, or other form of legal process, or if determined by TWC in its sole judgment that such disclosure or distribution is appropriate to protect the life, health, or property of TWC or any other person or entity. Identifiable and non-identifiable user information and data that users provide to TWC may also be provided to third parties that contract with TWC to provide products, information or other services that TWC believes that users may be interested in obtaining. While TWC may undertake efforts to see that any third party to whom TWC discloses personal information is under an obligation to use the personal information solely for the purposes for which the information was disclosed, such third parties are independent third parties over which TWC exercises no control. TWC is not responsible for, and will not be liable for, the conduct, actions, omissions, or information handling or dissemination practices of third parties.

**4. The Sites may also contain links to third party websites.** The Sites may contain links to other Internet Web sites for the convenience of users in locating information, products, or services that may be of interest. If you access a third party website from a link on this Sites, any information you disclose on that website is not subject to this Privacy Policy. It is possible that these links may be used by third parties or others to collect personal or other information about you. TWC is not responsible for the privacy practices of such websites, advertisers, or third parties or the content of such websites and it is your sole obligation to review and understand the privacy practices and policies of these other websites. TWC does not control these third parties' use of cookies, collection of information, or how they manage such information. It is solely your obligation to review and understand the privacy practices and policies of these other websites, advertisers and any third parties.

**5. Internet Security.** TWC uses reasonable efforts to ensure that the Sites are generally available. However, there will be occasions when access to the Sites will be interrupted or unavailable. TWC will use reasonable efforts to minimize such disruption where it is within its

reasonable control. You agree that TWC shall not be liable to you for any modification, suspension or discontinuance of the Sites. You understand that the technical processing and transmission of any content via the Sites may be transferred unencrypted and involve: (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Please be advised that we do not guarantee that any information sent from our Sites will be secure during transmission, nor can we guarantee the confidentiality of any communication or material transmitted to TWC via the Sites or the Internet in general, including, for example, personal information such as your name or address.

**6. Comments, Notices and User Content.** All materials or comments posted to any aspect of the Sites are public. Please refer to the Website Terms and Conditions or the Intranet Terms and Conditions, as applicable to your use, for further detail concerning User Content and other materials submitted to the Sites. As such, TWC assumes no liability for the accuracy of such information, no duty to update or correct such information, and no liability for such communications arising under the laws of copyright, libel, privacy, obscenity, or otherwise. Any comment system on the Sites may utilize an opt-in Geolocation service in accordance with a prevailing community standard such as HTML 5. Such Geolocation opt-in ability is managed by the user's browser settings. If a user chooses to opt-in to the Geolocation service, the user's comments may be associated with the user's location, both internally within TWC and publicly on the Sites.

**7. Opt-Out Right.** Except as necessary for TWC to provide the services, information, or products requested by a registered user, by updating the profile preferences on the Sites, a registered user may opt out of having his or her personally identifiable information, which has been voluntarily provided to TWC through an account registration, or electronic news or information subscription, prospectively retained by TWC, used by TWC for secondary purposes, or disclosed by TWC to third parties. (This does not apply to collection of the type of Web browser of the user to the Sites, or to non-identifiable user information provided or collected.)

**8. Access to and Ability to Correct Personal Information.** Upon your request via postal mail, email, or telephone, TWC will provide you with a summary of any personal information retained by TWC that has been voluntarily provided by you to TWC through online forms, registration forms, surveys, email, or another online avenue. You may modify, correct, change or update your personal information by contacting TWC by email at [prevention@TogetherWeCope.org](mailto:prevention@TogetherWeCope.org).

**9. Right to Change Privacy Policy.** TWC reserves the right at any time to modify, alter or update this Privacy Policy. Your use of the Sites following any changes means that you agree to follow and be bound by the Privacy Policy as changed. Any change to this Privacy Policy shall be effective as to any user who has visited the Sites before the change was made. It is the obligation of users visiting the Sites before the change to learn of changes to the Privacy Policy since their last visit.

## **TERMS AND CONDITIONS**

Welcome to the Together We Cope website, operated by Together We Cope("TWC") and located at <http://www.TogetherCope.org/> (the "Site"). The following terms and conditions

(“Terms”) govern your use of this Site. By accessing, viewing, or using the content, material, or services available on or through this Site, you indicate that you have read and understand these Terms, that you agree to them and intend to be legally bound by them. If you do not agree to these Terms, or if you are under 13 years of age, you are not granted permission to use this Site and must exit immediately.

**1. Informational Purposes Only.** The information on this Site is for informational purposes only. Without limiting anything else in these Terms or otherwise, TWC is not responsible for any errors or omissions in the Site or Site Materials, as defined in Section 3 of these Terms and Conditions.

**2. Registration.** In order to access certain content, services, products or benefits on the Site, you may be asked to register and create an account. As part of the registration process, you must click to agree to these Terms, and may then be asked to select a user name and password. You may also be required to provide TWC with certain information about yourself including some types of personally identifying information such as your email and your address. You are fully responsible for your account, including use of the account by any third party, and maintaining the confidentiality of your password. You may terminate your account at any time by contacting us by email at [prevention@TogetherWeCope.org](mailto:prevention@TogetherWeCope.org).

**3. Proprietary Rights.** As between you and TWC, TWC owns or licenses all data, content, graphics, forms, artwork, images, photographs, functional components and any software concepts and documentation and other material on, in or made available through the Site (“Site Materials”), as well as the selection, coordination, arrangement, and organization and enhancement of the Site Materials. All Site Materials are protected pursuant to copyright, trademark, patent and other applicable laws. You agree not to remove or alter any copyright notice or any other proprietary notice on any Site Materials. As between any user and TWC, all names, trademarks, service marks, certification marks, symbols, slogans or logos appearing on the Site are proprietary to TWC or its affiliates, licensors, or suppliers. Use or misuse of these trademarks is expressly prohibited and may violate federal and state trademark law. Under no circumstances will you have any rights of any kind in or to the Site Materials, other than the right to use the Site Materials in accordance with these Terms.

**4. Unauthorized Activities.** You agree that you will not use the Site for (a) any illegal or unauthorized purposes that violate any local, national, or international laws (including but not limited to import, export, copyright, and trademark laws); (b) modifying, copying, distributing, displaying, performing, reproducing, publishing, licensing, creating derivative works from, transferring, selling any of the Site Materials, unless otherwise authorized by these Terms or in a separate written agreement with TWC; (c) attempting to gain unauthorized access to TWC’s computer system or engaging in any activity that interferes with the performance of, or impairs the functionality of the Site or any services provided through the Site; or (d) removing, circumventing, disabling, damaging or otherwise interfering in any way with any security-related features of the Site aimed at preventing or restricting the unauthorized use of the Site or any of the Site Materials. You may use the Site and the Site Materials consistently with Section 3 of these Terms. Any other use of the Site or Site Materials, including but not limited to the aforementioned unauthorized uses, without prior written permission of TWC is strictly

prohibited. You acknowledge and agree that the unauthorized use of the Site or the Site Materials could cause irreparable harm to TWC and that in the event of such unauthorized use, TWC shall be entitled to an injunction in addition to any other remedies available at law or in equity.

**5. Materials Submitted to the Site.** Certain features of the Site may allow you to contribute comments, feedback, information, content, text, files, graphics, postings, and other materials and information for access, use, viewing and commentary by other users to the Site (“User Content”). By posting User Content, you represent that you have the full legal right to provide the User Content and that use of the User Content by the Site and all other persons and entities will not (a) infringe any intellectual property rights of any person or entity or any rights of publicity, personality, or privacy of any person or entity, including as a result of your failure to obtain consent to post personally identifying or otherwise private information about a person; (b) violate any law, statute, ordinance, regulation, or agreement; or (c) constitute disclosure of any confidential information owned by any third party. Upon your submission of User Content or other material or information to TWC, you grant TWC a worldwide, perpetual, irrevocable, transferable, license to access, use, distribute, reproduce, display, modify, create derivative works based upon, and sublicense, the User Content, all without any compensation to you whatsoever. If you believe that any content or postings on the Site violate your intellectual property or other rights, please follow our Complaint Procedure in Section 12 of these Terms.

**6. Third Party Web Sites and Content.** The Site is available for informational purposes only. The Site may contain links to other Internet Web sites for the convenience of users in locating information, products, or services that may be of interest. Use of such third party links, the Site and the Site Materials and any other material or content on and made available through the Site is entirely at your own risk. TWC does not recommend and expressly disclaims any responsibility for the content, the accuracy of the information, or quality of products or services provided by or advertised on third party sites or the transactions you conduct or enter into with third parties. Your use of any third party’s website is at your own risk, and subject to the terms and conditions of such other websites. TWC does not endorse any product, service, or treatment provided on a third party website or advertised or provided on the Site.

Privacy Policy. Any personal information that you provide to TWC on the Site is subject to our Privacy Policy. For more information, click here to view the Privacy Policy, which is incorporated into these Terms by reference, as if set forth fully herein. Please be advised that the confidentiality of any communication or material transmitted to TWC via the Site or Internet electronic mail cannot be guaranteed, including, for example, personal information such as your address or name.

**7. Privacy Policy.** Any personal information that you provide to TWC on the Site is subject to our Privacy Policy. For more information, [click here to view the Privacy Policy](#), which is incorporated into these Terms by reference, as if set forth fully herein. Please be advised that the confidentiality of any communication or material transmitted to TWC via the Site or Internet electronic mail cannot be guaranteed, including, for example, personal information such as your address or name.

**8. Disclaimer.** TWC, its subsidiaries, and affiliates, are not responsible for and do not guarantee the accuracy or completeness of any Site Materials, User Content, products, data, services, links,

advertisements or other items contained within the Site. TWC reserves the right to immediately remove any Site Materials or User Content for any reason or for no reason. TWC cannot and does not review all communications or products made available on or through the Site, but, although not obligated to, may review, verify, make changes to or remove any User Content, Site Materials, the Site or the products or services made available in connection with the Site, including information submitted in connection with the Site Materials or other features at any time, with or without notice in its sole discretion. You agree that you must evaluate and bear all risks associated with the use of Site Materials or User Content and that you may not rely on such Site Materials or User Content.

THE SITE, THE SITE MATERIALS, USER CONTENT, SERVICES, PRODUCTS, INFORMATION AND OTHER MATERIALS ON, IN AND MADE AVAILABLE THROUGH THE SITE ARE MADE AVAILABLE “AS IS” AND “WITH ALL FAULTS.” USE OF THE SITE IS ENTIRELY AT YOUR OWN RISK. TWC AND ITS LICENSORS MAKE NO REPRESENTATIONS OR WARRANTIES, AND DISCLAIM ALL REPRESENTATIONS AND WARRANTIES, WITH RESPECT TO THE SITE, THE USER CONTENT, THE SITE MATERIALS, SERVICES, PRODUCTS, DATA AND OTHER MATERIALS ON, IN AND MADE AVAILABLE THROUGH THE SITE, EXPRESS OR IMPLIED, WRITTEN OR ORAL, ARISING FROM COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, SYSTEMS INTEGRATION, NON-INTERFERENCE, QUALITY, TITLE, AND NON-INFRINGEMENT. THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY, COMPLETENESS AND EFFORT WITH REGARD TO ANY AND ALL USER CONTENT, THE SITE, THE SITE MATERIALS, SERVICES, PRODUCTS, DATA AND OTHER MATERIALS ON, IN AND MADE AVAILABLE THROUGH THE SITE, IS WITH YOU.

**9. LIMITATION of Liability.** TWC AND ITS LICENSORS SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, EXTRA-CONTRACTUAL, OR PUNITIVE DAMAGES OF ANY KIND WHATSOEVER, INCLUDING LOST REVENUES OR LOST PROFITS, WHICH MAY OR DOES RESULT FROM THE USE OF, ACCESS TO, OR INABILITY TO USE THE SITE, THE USER CONTENT, THE SITE MATERIALS, SERVICES, PRODUCTS, DATA AND OTHER MATERIALS ON, IN AND MADE AVAILABLE THROUGH THE SITE, REGARDLESS OF LEGAL THEORY, WHETHER OR NOT YOU OR TWC HAD BEEN ADVISED OF THE POSSIBILITY OR PROBABILITY OF SUCH DAMAGES, AND EVEN IF THE REMEDIES OTHERWISE AVAILABLE FAIL OF THEIR ESSENTIAL PURPOSE. UNDER NO CIRCUMSTANCES WILL THE TOTAL LIABILITY OF TWC AND ITS LICENSORS TO YOU OR ANY OTHER PERSON OR ENTITY IN CONNECTION WITH, BASED UPON, OR ARISING FROM THE SITE, USER CONTENT, THE SITE MATERIALS ON, IN AND MADE AVAILABLE THROUGH THE SITE, OR THE SERVICES, PRODUCTS, DATA OR OTHER MATERIALS OFFERED IN CONNECTION THEREWITH EXCEED THE PRICE PAID BY YOU DURING THE PRECEDING YEAR FOR USE OF THE SITE AND THE SERVICES AND PRODUCTS. SOME STATES DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO

THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. IF ANY PART OF THIS LIMITATION ON LIABILITY IS FOUND TO BE INVALID OR UNENFORCEABLE FOR ANY REASON, THEN THE TOTAL LIABILITY OF TWC AND ITS LICENSORS SHALL NOT EXCEED TEN DOLLARS (\$10). If you are dissatisfied with the Site or with any of these Terms, or feel TWC has breached these Terms, your sole and exclusive remedy is to discontinue using the Site.

**10. Indemnification.** You shall indemnify TWC and its directors, officers, employees, agents, contractors and licensors (“TWC Indemnitees”) against all claims, actions, suits, and other proceedings (“Claims”) arising out of or incurred in connection with the Site and your use of the Site, the Site Materials or any services, product or data obtained through the Site, your fraud, violation of law, negligence, willful misconduct, or any other use of the Site, the User Content, the Site Materials, the services, products, information and other materials on, in and made available through the Site, except to the extent attributable to TWC, or any breach by you of these Terms and shall indemnify and hold TWC Indemnitees harmless from and against all judgments, losses, liabilities, damages, costs, and expenses (including reasonable attorneys’ fees and attorneys’ disbursements) arising out of or incurred in connection with such Claims. You may not settle any Claim without the prior written consent of TWC. TWC or its licensors may assume the defense of any Claim, at your sole cost and expense, and you shall cooperate in all reasonable respects in such defense. You shall have the right to employ separate counsel in any Claim and to participate in the defense thereof. If TWC or its licensors do not notify you that it elects to undertake the defense thereof, you shall have the right to defend the Claim with counsel reasonably acceptable to TWC, subject to the right of TWC to assume, at their sole cost and expense, the defense of any Claim at any time prior to the settlement or final determination thereof.

**11. Internet Security.** TWC uses reasonable efforts to ensure that the Site is generally available. However, there will be occasions when access to the Site will be interrupted or unavailable. TWC will use reasonable efforts to minimize such disruption where it is within its reasonable control. You agree that TWC shall not be liable to you for any modification, suspension or discontinuance of the Site. You understand that the technical processing and transmission of any Site content may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Please be advised that we do not guarantee that any information sent from our Site will be secure during transmission, nor can we guarantee the confidentiality of any communication or material transmitted to TWC via the Site or the Internet, including, for example, personal information such as your name or address.

**12. Complaint Procedures.** If you believe that any content or postings on this Site violates your intellectual property or other rights, please notify TWC by email at [prevention@www.TogetherWeCope.org](mailto:prevention@www.TogetherWeCope.org) with a comprehensive detailed message setting forth the following information: (a) your name and the name of your company, if any; (b) your contact information, including your email address; (c) the nature and substance of your complaint, the specific rights at issue, and your basis for making the complaint, including the content or posting that is objectionable; and (d) the following statement: “The statements, representations, and assertions made in this message are true, complete, and accurate and I have the full legal

authority to make each and every such statement, representation, and assertion and to make and be granted any demand made in this message.”

**13. Changes to these Terms; Termination.** TWC reserves the right at any time to modify, alter or update these Terms. Your use of the Site following any changes means that you agree to follow and be bound by the terms as changed. Any change to these Terms shall be effective as to any visitor who has visited the Site before the change was made. It is the obligation of users visiting the Site before the change to learn of changes to the Terms since their last visit. TWC may suspend or terminate your account and/or your ability to use the Site, or any services on the Site, for failure to comply with these Terms, for providing TWC with untrue or inaccurate information about yourself, for infringement upon TWC proprietary rights, or for any other reason whatsoever or for no reason.

**14. Governing Law and Jurisdiction.** These Terms represent the entire agreement between you and TWC with respect to the subject matter hereof, and supersede any and all prior and contemporaneous written and oral representations, understandings, and agreements, express and implied, and will be governed by and construed in accordance with the laws of the Tinley Park, Illinois, without reference to its conflict of law rules; PROVIDED, HOWEVER, THAT THE TERMS OF ANY APPLICABLE LAW NOW OR HEREAFTER ENACTED THAT IS BASED ON, DERIVED FROM, SIMILAR TO, OR CONNECTED WITH THE UNIFORM COMPUTER INFORMATION TRANSACTIONS ACT DRAFTED BY THE NATIONAL CONFERENCE OF COMMISSIONERS ON UNIFORM STATE LAWS SHALL NOT APPLY EXCEPT TO THE EXTENT THAT THE LAW EXPRESSLY PROHIBITS ALTERATION BY THESE TERMS OF THE APPLICABILITY OF ONE OR MORE SECTIONS OF THE LAW. By accessing, viewing, or using the services, works, content, or materials on the Site, you consent and agree to (a) the exclusive jurisdiction of the federal and state courts located in Tinley Park, Illinois ; (b) accept service of process by personal delivery or mail; and (c) irrevocably waive the right to trial by jury and any jurisdictional and venue defenses otherwise available.

**15. Miscellaneous.** The Site is controlled and operated from within the United States. Without limiting anything else, TWC makes no representation that the Site, Site Materials, User Content, services, products, information or other materials available on, in, or through the Site is appropriate or available for use in other locations, and access to them from territories where they are illegal is prohibited. Those who choose to access the Site from other locations do so on their own volition and are responsible for compliance with applicable laws. The waiver or failure of TWC to exercise in any respect any right provided hereunder shall not be deemed a waiver of such right in the future or a waiver of any of other rights established under these Terms. Headings used in these Terms are for reference only and shall not affect the interpretation of these Terms. No person or entity not party to this agreement will be deemed to be a third party beneficiary of these Terms or any provision hereof. When used herein, the words “includes” and “including” and their syntactical variations shall be deemed followed by the words “without limitation.”